CERTIFICATE OF MAILING

Entereby certify that this correspondence is being deposited with the United States Postal Service as first class mail in an envelope, with sufficient postage, addressed to: Commissioner for Patents, Washington, D.C. 20231, on

Date of Deposit

David W. Okey

Name of Applicant, Assignee or Registered Representative

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Signature

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Date of Signature

Our Case No.: 10022/46

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Examiner:

Group Art Unit No.: 2161

In re Application of:

Joaquin Feria et al.

Serial No.: 09/680,902

Filing Date: October 6, 2000

For:

METHOD FOR DETERMINING

TOTAL COST OF OWNERSHIP

FIRST SUPPLEMENTAL INFORMATION DISCLOSURE STATEMENT

Commissioner for Patents Washington, D.C. 20231

Dear Sir:

In compliance with the duty of disclosure under 37 C.F.R. § 1.56, it is respectfully requested that this First Supplemental Information Disclosure Statement be entered and the documents listed below and on the attached Form PTO-1449 be considered by the Examiner and made of record. Copies of the listed documents required by 37 C.F.R. § 1.98(a)(2) are enclosed for the convenience of the Examiner.

The references now cited are the following:

OTHER ART (Including Author, Title, Date, Pertinent Pages, etc.)

Ryan, et al. "Netcentric computing," Auerbach, 1998

Ryan, et al. "Practical Guide to Client Server Computing," Auerbach, 2d Ed., 1998

In accordance with 37 C.F.R. § 1.97(g),(h), this First Supplemental Information

Disclosure Statement is not to be construed as a representation that a search has been made and is not to be construed to be an admission that the information cited is, or is considered to be, material to patentability as defined in 37 C.F.R. § 1.56(b).

This First Supplemental Information Disclosure Statement is being filed priority, the receipt of the first Official Action reflecting an examination on the merits and hence is believed to be timely filed in accordance with 37 C.F.R. § 1.97(b). No fees are believed to be due in connection with filing of this First Supplemental Information Disclosure Statement, however, should any fees under 37 C.F.R. §§ 1.16 to 1.21 be deemed necessary for any reason relating to these material, the Commissioner is hereby authorized to deduct said fees from Brinks Hofer Gilson & Lione Deposit Account No. 23-1925. A duplicate copy of this document is enclosed.

In accordance with 37 C.F.R. § 1.97(e)(1), Applicant(s) hereby certify that each item of the information disclosed in this First Supplemental Information Disclosure Statement was cited in a communication from a foreign patent office in a counterpart foreign application not more than three months prior to filing of the present statement, as evidenced by the date of the enclosed search report.

Applicant(s) respectfully request that the listed documents be made of record in the present case.

Respectfully submitted,

David W. Okey

Registration No. 42,959 Attorney for Applicant(s)

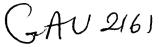
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TO THE COMMISSIONER FOR PATENTS												
Transmitted herewith is First Supplemental Information Disclosure Statement; PTO Form 1449 with 2 cited												
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	Small entity status of this application under 37 CFR § 1.27 has been established by Vernied statement previously submitted. A verified statement to establish small entity status under 37 CFR §§ 1.9 and 1.27 is enclosed. Petition for amonth extension of time. No additional fee is required. The fee has been calculated as shown below:											
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	Please charge Deposit Account No. 23-1925 (BRINKS HOFER GILSON & LIONE) in the amount of \$ A duplicate copy of this sheet is enclosed.											
	A check in the amount of \$ to cover the filing fee is enclosed.											
\boxtimes	The Commissioner is hereby authorized to charge payment of any additional filing fees required under 37 CFR § 1.16 and any patent application processing fees under 37 CFR § 1.17 associated with this communication or credit any overpayment to Deposit Account No. 23-1925. A duplicate copy of this sheet is enclosed.											
\boxtimes	I hereby petition under 37 CFR § 1.136(a) for any extension of time required to ensure that this paper is timely filed. Please charge any associated fees which have not otherwise been paid to Deposit Account No. 23-1925. A duplicate copy of this sheet is enclosed.											
	Respectfully submitted, Div Ohy David W. Okey Registration No. 42,959 Attorney for Applicant											
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